

EXHIBIT A

CORPORATE RESUME

Garden City Group, LLC (GCG) is the premier global provider of legal administration services. For over 30 years, law firms, corporations, government agencies, and courts have hired GCG to handle administrative challenges that arise in class actions, mass actions, bankruptcy proceedings, and other projects that require the coordination of outreach, communication, and the distribution of funds. GCG has administered some of the largest actions of all time, including those involving class action, bankruptcy and mass tort claims. GCG has administered over 3,200 settlements; mailed over 400 million notices; processed tens of millions of claims; distributed over \$63 billion in compensation; and issued approximately 30 million checks. GCG has handled over 33 million calls and designed and launched over 1,000 settlement websites. For seven years in a row, GCG has been among the top settlement administrators in the country, as measured by leading legal publications.

SETTLEMENT VALUE

20 settlements valued > \$1 billion
20 more settlements valued > \$500 million
69 more settlements valued ≥ \$100 million

CLAIMS PROCESSED

5 settlements with ≥ 1,000,000 claims
40 settlements with ≥ 250,000 claims
35 settlements with ≥ 100,000 claims

NOTICES DISSEMINATED

12 settlements with > 10,000,000 notices
34 settlements with ≥ 2,000,000 notices
22 settlements with ≥ 1,000,000 notices

GCG'S EXPERIENCED TEAM

GCG is the country's largest and most experienced settlement administrator with several hundred employees nationwide. We are the only administrator with more than 100 attorneys on staff, many of whom have practiced class action, bankruptcy and mass tort law. The depth of experience of our current personnel can be measured both by their years administering settlements at GCG, and by their prior related endeavors, such as claims administration, litigation, brokerage, banking and information technology consulting. Our professionals have received extensive training over the years, both on the job, and in their undergraduate and graduate studies. Many have or have had licenses and certifications in disciplines that are germane to legal administrations such as CPA, CFA, Series 3, Series 4, and Series 7.

QUALITY ASSURANCE



GCG leads our industry in Quality Assurance ("QA"), fraud detection/prevention, and privacy protection measures. In January 2013, GCG became the first and only administrator to obtain the American Institute of Certified Public Accountants (the "AICPA") Service Organizations Controls ("SOC") 2 Report. In that Report, an independent auditor attested that GCG's claims administration process is designed to meet the rigorous Trust Services Criteria that the AICPA established for each of its five Trust Services Principles: Security, Availability, Processing Integrity, Confidentiality and Privacy. That report attests that the

controls in GCG's claims administration processes are designed to calculate legitimate claimants' recoveries by, among other things, contacting and communicating with as many potential claimants as possible,

protecting the confidential information GCG receives from or on behalf of claimants, processing the proofs of claim GCG receives, and accepting as many proofs of claim as possible, but only when those proofs of claim satisfy the standards for recovery relevant to each settlement. No other administrator may tout this prestigious credential. Additionally, and equally significant, in each of the independent examinations of GCG administrations conducted in the past several years, GCG's settlement processing has been found to be at a minimum 99.97% accurate.

SYSTEMS & TECHNOLOGY

GCG's Systems Department manages our proprietary technology, and develops state-of-the-art systems for our projects. Our Systems & Technology allows us to provide efficient, cost-effective services to our clients, while protecting the security of confidential information. Our system is stalwart enough to house massive amounts of data, yet nimble enough to allow for a customized client portal that provides several different levels of access and security clearance for our clients to interact with that data on demand.

DATA SECURITY

GCG's technology and data security is the most robust in the business. Our high security standards ensure that clients can rely upon GCG to protect the sensitive information they entrust to our care. We routinely work for major financial institutions that require us to complete very detailed and comprehensive questionnaires regarding our IT capability and security. Our data center in Dublin, Ohio, has been visited by numerous clients who have stress-tested our systems and who now identify GCG as a preferred provider. We also have worked for several cutting-edge technology companies and major corporations, who, as a prerequisite to hiring us have attempted to hack into our systems without success.

FRAUD PREVENTION

GCG's fraud prevention and compliance program is anchored by Betsy Alaniz, our Privacy & Compliance Officer, who brings over 25 years of legal experience to the compliance function and ensures that GCG diligently protects our clients' privacy and the settlement funds entrusted to our care. All of our information systems are secure, password and firewall protected, and protected by other means. Working jointly with our partner financial institutions, GCG employs multi-tiered levels of security and fraud prevention to ensure the protection of a class' assets from fraud. GCG is also always in compliance with the Office of Foreign Asset Control (OFAC) and conducts searches on checks that it issues to ensure compliance with OFAC and other federal and state regulations. GCG partners with law enforcement agencies and financial service organizations to investigate and expose dishonest schemes before they have an opportunity to succeed.

DIVERSITY & INCLUSION

GCG is the only administration firm in the country to have a formal, company-wide Diversity & Inclusion program. As an Equal Opportunity/Affirmative Action Employer, diversity and inclusion are integral to both the success of our company and our ability to provide industry-leading services. GCG's commitment to embracing and respecting employee differences creates a diverse working environment enriching our offices nationally, contributing positively to our employees' work experience, and driving our productivity. GCG's Diversity & Inclusion program sets the standard within our industry for both the caliber of its leadership and the wide-ranging content of its programs and reach within our organization. Recognizing that the diversity of our employees extends far beyond race and gender, GCG's policies and practices foster the inclusion of employees regardless of age, sexual orientation, veteran's status or disability.

LOCATIONS

GCG's size and national scope ensure that experienced teams of professionals are always available to meet our clients' needs throughout the United States and abroad. With full-service operations centers in New York and Seattle, GCG truly has a national footprint, with access to local employees and resources which are important for our clients. Our 60,000-square-foot Mail, Processing and Contact Center in Dublin, Ohio, incorporates state-of-the-art mail and claim processing facilities, and an industry leading contact center team staffed with experienced call agents and supervisors to support the hundreds of active legal administration projects GCG handles at any given time.

RESOURCES WITHOUT BOUNDARIES

GCG's footprint is bolstered by several hundred employees nationwide, including more than 100 attorneys. Furthermore, GCG is a wholly-owned subsidiary of Crawford & Company ("Crawford") (www.crawfordandcompany.com), the world's leading independent claims management company (NYSE symbols CRD.A/CRD.B) with more than 700 locations in 70 countries.

